

Walgreens Health Initiatives Is Proud to Be Your Pharmacy Benefit Manager

At Walgreens Health Initiatives (WHI), we do our best every day to deliver the patient-focused pharmacy benefit you expect and deserve, while keeping a watchful eye on your healthcare dollars. Year after year, our clients and their members have given us extremely high ratings in our satisfaction surveys. In 2002 and 2003, we earned the number-one ranking in overall service and performance in the Pharmacy Benefit Management Institute's Customer Satisfaction Survey.

Please read the following information to review your prescription benefit.



Nationwide Retail Pharmacy Network

As a WHI member, you have access to our nationwide network of more than 54,000 chain and independent pharmacies. Simply present your WHI I.D. card to the network pharmacy of your choice. The list below shows some of the nationwide chain pharmacies in the WHI network. Remember: Your local independent pharmacy also may be part of our network.

Albertsons	Kmart	Safeway
Brooks Pharmacy	Kroger	Sav-on Drugs
CVS Pharmacy	Longs Drugs	ShopKo
Costco	Medicap Pharmacy	ShopRite
Duane Reade	Medicine Shoppe	Smith's
Eckerd	Meijer	Target Pharmacy
Fry's	Osco Drug	USA Drug
Happy Harry's	Publix	Wal-Mart
Hy-Vee	Randalls	Walgreens
Kerr Drug	Rite Aid	Winn-Dixie

Convenient Mail Service Pharmacy

Besides using our retail pharmacy network, you also may receive 90-day supplies of your long-term (maintenance) medications through our mail service pharmacies. To register and learn more about this service, please review the information that was included with your I.D. card, or visit us at www.mywhi.com. You also may contact one of our Member Service representatives with any questions by calling **1-800-207-2568**.

Staying Informed with Mywhi.com

Visit our informative, user-friendly web site 24/7—www.mywhi.com. Check in any time you want to:

- check your benefit coverage and copayments
- find generic and formulary alternatives
- look up the last 18 months of your prescription history
- order mail service refills
- find a conveniently located network pharmacy
- confirm your eligibility
- learn more about your medication.

24/7 Member Services

If you would like to speak directly to a Member Service representative, call us toll-free at **1-800-207-2568**—24 hours a day.